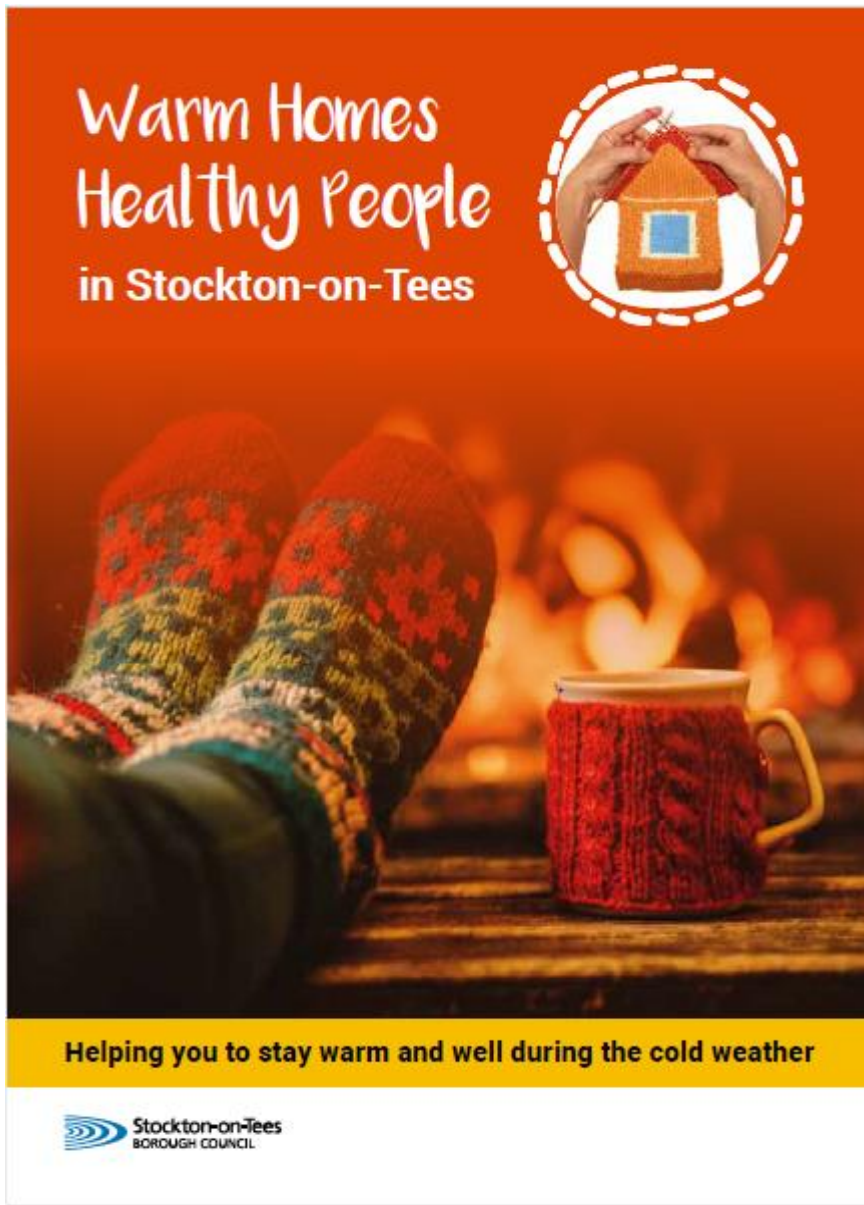


Warm Homes Healthy People





The poster features a warm orange background. At the top left, the text 'Warm Homes Healthy People in Stockton-on-Tees' is written in a white, handwritten-style font. To the right of this text is a circular icon with a dashed white border, showing two hands holding a small, knitted house. Below the text and icon is a photograph of a pair of feet wearing colorful, patterned socks, sitting on a wooden surface next to a red, textured mug. In the background of the photo, a fire is burning in a fireplace. At the bottom of the poster, there is a yellow banner with the text 'Helping you to stay warm and well during the cold weather' and the Stockton-on-Tees Borough Council logo.

Warm Homes Healthy People in Stockton-on-Tees

Helping you to stay warm and well during the cold weather

Stockton-on-Tees
BOROUGH COUNCIL

Are you, a friend or neighbour, struggling to keep your home warm?

Warm Homes Healthy People can help.

Cold temperatures can have a serious impact on your health and are linked to a number of health conditions including respiratory disease, strokes, falls and flu. Keeping warm and healthy during the cold weather can help keep illness away.

You could qualify if you are the homeowner, are in receipt of a means-tested benefit and if you are any of the following:

- 65 or over and in receipt of a means tested benefit
- Under 65 and in receipt of a means tested benefit as well as one of the following:
 - In receipt of disability benefits
 - have a long-term illness made worse by the cold,
 - Live with a child (under 5) who has a long-term illness made worse by the cold
 - Living with a dementia condition

We can help with:

- Free boiler repairs
- Emergency Heating
- Energy debt advice and welfare benefits advice and assistance
- Advice and support to help keep you healthy and more able to cope with cold weather

From 1 July to 30 September as part of the warm homes healthy people scheme we are offering free boiler servicing to residents across the Borough, to qualify you must meet the criteria detailed above.

For further information call **01642 528215** or visit www.stockton.gov.uk/energy-saving-schemes

For emergency heating you can contact Cleveland Fire Brigade direct on: **01429 874063**.

For further advice and support you can contact Stockton District Advice and Information Service (SDAIS) direct on: **01642 633877**.

The Warm Homes Healthy People (WHHP) programme is a collaboration of partner organisations, managed by The Environment Team to deliver interventions that support affordable warmth and contribute to reducing fuel poverty. The funding comes from Public Health.

These assistance measures are targeted at the most vulnerable households, particularly those with the highest needs and whose health and wellbeing is more likely to be negatively impacted without intervention.

The programme is currently running for the 13th time, the main programme runs from October to March each year.

This year we are also introducing a handyman initiative which will identify small energy efficiency measures which can be undertaken when visiting properties, these measures will include providing LED lightbulbs, draft excluders, window repairs etc which all contribute to energy savings.

We also provide a proactive summer boiler servicing scheme, which runs from June to September.

The programme accepts self-referrals as well as referrals from front line workers who have identified concerns for the health and well-being of vulnerable persons through lack of heating and poor housing conditions.

A household experiences fuel poverty if they are on a low income and face high costs of keeping adequately warm and ensuring other basic energy services

Fuel poverty is driven by three main factors: household income, the current cost of energy and the energy efficiency of a home.

One in five UK households containing dependent children experienced fuel poverty in 2020

Rates of fuel poverty have increased since summer 2021 largely due to the increasing cost of fuel, which is predicted to continue to rise.

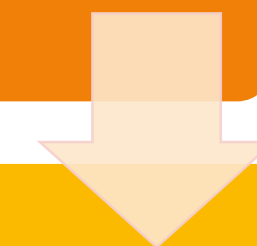
By January 2023, it is estimated that 66 per cent, or 18 million households, in the UK will be in fuel poverty unless there are effective interventions to prevent this.

Homes that are cold due to fuel poverty exacerbate health inequalities.

Cold homes can cause and worsen respiratory conditions, cardiovascular diseases, poor mental health, dementia, hypothermia and problems with childhood development. In some circumstances, health problems may be exacerbated to a degree that they may cause death.



In 2019 it was estimated the NHS spends at least £2.5 billion per year on treating illnesses that are directly linked to cold, damp and dangerous homes



Cold homes and fuel poverty contribute to the phenomenon of excess winter deaths. England saw an estimated 63,000 excess winter deaths in 2020–21. Estimates suggest that some 10 per cent of excess winter deaths are directly attributable to fuel poverty and 21.5 per cent are attributable to cold homes.. England's excess winter deaths index is higher than the Northern European average.

Rates of Fuel Poverty

The estimate for Stockton-on-Tees 12.9% (10,816 households)

The Estimate for North England 14.4%

In the Tees Valley the estimates are:

Darlington - 13.4%

Hartlepool - 14.6%

Middlesbrough 16.6%

Redcar & Cleveland 14.3%

Stockton fuel poor households range from 30.5% in an LSOA (12C) in Mandale & Victoria down to 3.4% in an Ingleby Barwick LSOA (23E)



What has been delivered?

Warm Homes Healthy People is the longest investment in an intervention Public Health have made.

The scheme is popular with Elected Members, we and all the staff delivering the scheme go out of our way to be as “flexible” as possible with customers. The officers receive regular commendations from customers.

Since 2012 we have supported 4,024 households across the Borough.

- 1156 boiler services/repairs have been conducted
- 117 replacement boilers have been installed
- This summer our offer of boiler servicing to prevent winter breakdowns is very popular and has currently been taken up by 59 homes.
- SDAIS’s work on income maximisation has brought £5,364,446 of previously unclaimed benefit Entitlement to vulnerable people across the Borough.



WARM HOMES
HEALTHY PEOPLE
CONTINUES TO ADAPT
TO CUSTOMERS NEEDS
FOR SEASON 13 (THE
CURRENT SEASON) WE
HAVE REDUCED THE
QUALIFYING AGE
CRITERIA TO 65 FROM
75.

IN RESPONSE TO THE
COST-OF-LIVING
CRISIS WE USED A
SAVING TO
COMMISSION SDAIS
TO DELIVER THEIR
ELEMENT OF THE
SCHEME DURING THE
SPRING AND SUMMER
2023.

USING SAVINGS FROM
PREVIOUS YEARS TO
PROVIDE A NEW
HANDYMAN SERVICE,
WHEN VISITING
PROPERTIES TO
IDENTIFY ANY OTHER
MEASURES THAT CAN
BE PROVIDED TO MAKE
THE HOME MORE
ENERGY EFFICIENT

WE COMMISSIONS
SDAIS TO DELIVER
SUPPORT DEMENTIA
CLIENTS AND THEIR
CARERS.